

Personal Data Protection Policy



Sikarin Public Company Limited

Personal Data Protection Policy

Sikarin Public Company Limited (the “Company”) as a licensed operator of medical facility. Sikarin Hospital is headquartered at 976 Lasalle Road, Bangna Tai, Bangna, Bangkok 10260, Thailand (hereinafter referred to as the "Company"). The Company has established this Personal Data Protection Policy to inform the Company's practices in relation to Personal Data that the Company will collect, use, and disclose personal data and the rights of data subjects as data subjects.

Personal data means name, date of birth, age, gender, religion, national identification number, including information about personally identifiable information which represents identification information or makes known and can be used to identify an individual directly or when combined with other information, which will enable the identification of an individual, whether directly or indirectly, and shall have the following relevant meanings:

1. Contact information, such as residential address Workplace, telephone number, fax number, e-mail, etc.
2. Accounting and transaction-related information, such as bank account numbers, credit or debit card information, transactions related to orders, payments, and details of goods and services made or used through the Platform.
3. Technical information, such as IP address, browser type and model access information. Location, time, location, type and version of browser add-ons, operating system and platform, Mobile Device International Identifier (IMEI) serial number, and other data and technology of the device used to access the Company's platform.
4. Information related to access to the Platform, such as information on how users use to purchase goods or services, or content interests.
5. Information related to marketing and communications, such as the channels through which the Company and third parties are satisfied to receive marketing and what means of communication are satisfactory.

1. Objectives

The Company will collect, use or disclose personal data for the following purposes:

- 1.1 To improve and develop the Company's services efficiently.
- 1.2 To use in analyzing, classifying, and offering services. Offers or benefits
- 1.3 To analyze and plan the Company's market and/or in collaboration with any other person or juristic person.
- 1.4 To provide information, news, list of marketing activities, promotions, and offers, applications or services of the Company.
- 1.5 To comply with the rules of law and any other necessary reasons for the legitimate interests of the Company.

- 1.6 For other purposes as authorized by law to collect Use or Reveal without the consent of the data subject.
- 1.7 For identity verification and verification, or to apply for registration and access to this Platform.
- 1.8 To pay for services and fees related to goods and services.
- 1.9 To provide services to answer questions, support the use of the service, provide information. Receive complaints, compensate for damages, and solve problems and obstacles.
- 1.10 For data security, including monitoring systems and activities that are harmful to the Data Subject and the Company.

2. Collection of Personal Data

- 2.1 The Company collects personal data by storing it on paper and/or electronically provided that the Company has effective security measures. To prevent the loss, access, use, alteration, correction or disclosure of personal data without reasonable or unlawful reasons.
- 2.2 The Company will retain personal data and restrict access to personal data to employees, employees and agents of the Company who require information. To carry out data processing by persons with access to personal data, they must comply with confidentiality requirements and may be subject to penalties or legal action if they do not comply with such requirements.
- 2.3 The Company will retain Personal Data to the extent prescribed by law or as necessary for the purpose of such data collection or for legal action after the expiration of the said period, if the Company does not consent to the processing of Personal Data, the Company will destroy the Personal Data that is not contrary to other relevant laws and regulations in accordance with the methods and procedures for data destruction and will complete the process without delay.
- 2.4 Unless otherwise required by applicable law at the time, all personal data collected by the Company may be used and disclosed to individuals, entities and for the Company's purposes only.

3. Use and Disclosure of Personal Data

- 3.1 The Company will not disclose Personal Data to any other person without consent and will disclose it for the purposes notified above to benefit the Company's operations and services, the Company may need to disclose Personal Data to affiliated companies or other persons both domestically and internationally, such as service providers who are required to perform operations related to Personal Data. The Company will ensure that such persons keep their personal information confidential and will not use it for any purpose other than the scope specified by the Company.

- 3.2 The Company may disclose, send and transfer Personal Data to persons located within or outside Thailand. In accordance with the personal data protection criteria prescribed by law, the Service Provider will act as necessary and appropriate or in accordance with regulations and laws for the purpose of using the Platform.
- 3.3 The Company may disclose Personal Data under the rules prescribed by law, such as disclosure to government agencies, government agencies, regulatory agencies, including in the case of requests for disclosure of information based on legal authority, such as requests for information for lawsuits or legal proceedings or requests from private agencies or other third parties related to legal processes.

4. Rights of Data Subjects

The Data Subject has the right to take any of the following actions:

- 4.1 Right to withdraw or withdraw consent to the processing of personal data that has been consented to the withdrawal of consent will not affect the collection, use or disclosure of personal data for which consent has been given.
- 4.2 The right to access personal data and request a copy of personal data, including requesting disclosure of the acquisition of personal data without consent.
- 4.3 Right to Rectification, Deletion, Suspension, or Transfer of Personal Data

5. Retention Period of Personal Data

The Company will retain the Personal Data of the Data Subject during the period of service or until the Data Subject cancels the use of the Company's Platform services. The Company will retain Personal Data for an appropriate and necessary period for each type of Personal Data and as required by applicable laws.

6. Marketing Activities and Marketing Promotion

The Company may send information about marketing activities and promotions of the Company's products and services to the Data Subject, which the Data Subject may withdraw his/her consent to receive information through the channels specified by the Company.

7. Changes to the Personal Data Protection Policy

The Company will regularly review and review the Personal Data Protection Policy to comply with relevant practices and laws and regulations. The Company reserves the right to change the policy without prior notice.

8. Governing Law

This Privacy Policy is governed by the laws of the Kingdom of Thailand.

9. Contact and Coordination

If you have any questions or problems regarding the use, please contact the Company by contacting the following:

- Email: contact@sikarin.com
- Phone: 1728 or 0-2366-9900
- Fax: 0-2366-9942
- Mail: Corporate Communications Department, Sikarin Public Company Limited, 976 Lasalle Road Bangna Tai, Bangna, Bangkok 10260

10. Effect of Withdrawal of Consent

The data subject may withdraw his/her consent to the collection, use, retention or disclosure of personal data (or any part of it) as set out in this Privacy Statement by giving appropriate notice. If you withdraw your consent to the collection, use, retention or disclosure of personal data for reasons other than marketing operations, you may not be able to perform any procedures or services and/or administer products or relationships or withdraw from any program in which the data subject is participating. These may result in the loss of valuable benefits to the data owner for participation in any program, or there may be a cost for expropriation, or they may not be able to receive the same level of coverage as the original conditions of coverage in the future.

Changes to this Privacy Statement

At any time and without notice, the company reserves the right to make any further Change, update, or modify this Privacy Statement to the extent permitted by law, only by posting such changes, updates, or modifications. Notification can be made by email or other common means of communication.

Where required by applicable law, we may notify you of material changes to this Privacy Statement and, if necessary, obtain consent to those changes.

More Information

If you have questions about any part of this Privacy Statement or would like more information about the Company's practices regarding data privacy, please contact us. Please contact us immediately (please see Section 9."Contact and Coordination" above.)

Agreement

This consent acknowledges and agrees to the collection, use, and disclosure of personal data (including sensitive personal data and overseas transfer of personal data) in accordance with the above Personal Data Collection Statement.

This Personal Data Protection Policy is the 2nd revision and is effective from 20 January 2024 onwards, according to the resolution of the Corporate Governance Committee at its meeting No. 1/2024 on 19 January 2024.

A handwritten signature in blue ink, consisting of a series of fluid, connected strokes, positioned above a dotted line.

Mr. Seni Chittakasem
Chairman of Corporate Governance Committee